



50 YEARS  
1974–2024

Web: [www.ombudsman.qld.gov.au](http://www.ombudsman.qld.gov.au)

Call: (07) 3005 7000

Speak & Listen: 1300 555 727

Interpreter: 131 450

## Make a complaint

We can investigate complaints about Queensland state government departments or agencies (including state schools and TAFE), local councils or public universities.

### Important information about Human Rights complaints

If you wish to make a [Human Rights complaint](#) and have it handled under the *Human Rights Act 2019*, you should make a complaint directly to the [Queensland Human Rights Commission](#). If you make a complaint to us, we will deal with it under the *Ombudsman Act 2001*. You can continue using the form below to make a complaint directly to us.

Make your complaint



There are some matters we **can't help with**. Find out where you should direct your complaint if it is about:



[Consumer matters \(i.e. something you bought or rented from a business\)](#)



[Banking, finance, insurance or superannuation](#)



[Commonwealth government \(e.g. Centrelink, Child Support Agency, ATO\)](#)



[Private education or training providers](#)



[Private employment, apprenticeships or traineeships](#)

