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Tips and Traps for Regulators (Second edition) (2009)

This report offered guidance for public sector agencies with regulatory responsibilities. The report explained the principles of good regulatory practice from a public sector perspective and illustrated those principles through case studies drawn from investigations conducted by the Ombudsman. The report was released in October 2009.

Report

<u>Tips and Traps for Regulators (Second edition) (PDF</u>
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