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Ombudsman Recommendations to Councils Report (2012)

This investigation reviewed whether councils adequately implemented Ombudsman recommendations contained in reports of investigations conducted between 1 July 2007 and 30 June 2010. The report contained the results of a survey of councils regarding whether the implemented recommendations improved council's administrative process, and found that 92% of recommendations made to councils were implemented. The report was released in June 2012.

Report

 Ombudsman Recommendations to Councils: Analysis of Implementation 2007-2010 (PDF 653KB)

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