



Web: www.ombudsman.qld.gov.au

Call: (07) 3005 7000

Speak & Listen: 1300 555 727

Interpreter: 131 450

Complaints process

Complaining to the agency involved

Always try to resolve your complaint with the agency involved first.

What to expect if you make a complaint to us

The first thing we do is assess your complaint to see if it can be investigated.

Common complaints

Find out about the complaints we receive and how we handle them.

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