QUEENSLAND OMBUDSMAN

50 YEARS 1974–2024

Web: www.ombudsman.qld.gov.au
Call: (07) 3005 7000
Speak & Listen: 1300 555 727
Interpreter: 131 450

You have an electricity or gas complaint...

We **cannot** help you with your complaint but there is another organisation that may be able to help you.

Complaint about...	Go to...
Electricity provider including Energex and Ergon Energy	Energy and Water Ombudsman Queensland

Complaint about...	Go to...
Bottled gas (LPG)	Office of Fair Trading
Reticulated gas (delivered by pipe)	Energy and Water Ombudsman Queensland

Last updated: 5 September 2023