QUEENSLAND OMBUDSMAN

50 YEARS 1974–2024

Web: www.ombudsman.qld.gov.au
Call: (07) 3005 7000
Speak & Listen: 1300 555 727
Interpreter: 131 450

You have a complaint about a consumer matter...

We **cannot** help you with your complaint but there is another organisation that may be able to help you.

Complaint about...	Go to...
Product or service bought or rented from a business	Office of Fair Trading
Unsafe consumer product	Office of Fair Trading

Complaint about...	Go to...
Scams	Australian Competition and Consumer Commission (ACCC)
Private individual or neighbourhood dispute (including dividing fences and trees)	Dispute Resolution Branch (Department of Justice and Attorney-General)
Builder, licensed tradesperson or building certifier	Queensland Building and Construction Commission
Solicitor, barrister or legal firm	Legal Services Commission
Advertising on commercial television, radio and pay TV	Advertising Standards Bureau
Content on radio or television station	Australian Communications and Media Authority
Ridesharing	Uber Ola

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