

# Browse: 7 results for Training

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## 7 result(s) for Training

### ? Multi-agency complaint handling ? ? ? ? ?

What is a multi-agency complaint? What should agencies do? Four tips for agencies to consider.

<https://www.ombudsman.qld.gov.au/improve-public-administration/blog/multi-agency-complaint-handling> - Last Modified 15 Aug 2023

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## ? Guaranteed access to high quality training

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We are continuing to provide our full range of training programs using a variety of online tools.

<https://www.ombudsman.qld.gov.au/improve-public-administration/blog/guaranteed-access-to-high-quality-training> - Last Modified 19 Jul 2021

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## ? Flexible training options ? ? ? ? ?

All our training products are available, delivered either face-to-face or via webinar

<https://www.ombudsman.qld.gov.au/improve-public-administration/blog/flexible-training-options> - Last Modified 1 Dec 2020

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## ? Face-to-face training on hold ? ? ? ? ?

Given the recent positive COVID-19 cases in Brisbane we have decided to put the Office's face-to-face training on hold.

<https://www.ombudsman.qld.gov.au/improve-public-administration/blog/face-to-face-training-on-hold> - Last Modified 8 Sep 2020

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## ? Service delivery in the new 'normal'

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After the COVID-19 disruption, this Office expects to resume face-to-face training from 1 August 2020

<https://www.ombudsman.qld.gov.au/improve-public-administration/blog/service-delivery-in-the-new-normal> - Last Modified 6 Mar 2024

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## ? Training change ? ? ? ? ?

This Office is suspending all face-to-face training up to 30 June 2020.

<https://www.ombudsman.qld.gov.au/improve-public-administration/blog/training-change> - Last Modified 8 May 2020

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## ? Ombudsman training updated ? ? ? ? ?

We have updated our Good Decisions and Complaints Management training to include human rights considerations after the public complaints function of the Human Rights Act 2019 commenced on 1 January 2020.

<https://www.ombudsman.qld.gov.au/improve-public-administration/blog/ombudsman-training-updated> - Last Modified 29 Jan 2020

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