QUEENSLAND OMBUDSMAN

50 YEARS 1974–2024

Web: www.ombudsman.qld.gov.au
Call: (07) 3005 7000
Speak & Listen: 1300 555 727
Interpreter: 131 450

About us

Ensuring fair and accountable public administration in Queensland.



Vision, history and structure

Read about the history of the Office, its structure, vision, values and objectives.

Corporate documents

Annual report, strategic plan, diversity plan, client service charter and more.

Leaving Our Mark artwork



This First Nations artwork is a representation of the Queensland Ombudsman's work and impact on communities.

Information classi}cation

Information leaving this office is assigned a label relating to its level of security classification.

Employment

We offer a range of roles from investigations to training and corporate services.

Right to information



How to access information held by the Office.

Privacy



We take privacy seriously. Find out how.

Social media terms of use



The following terms of use apply to the social media platforms in use by the Queensland Ombudsman.

Disclaimer



The material available on or through this website are distributed by our Office as information only.

Accessibility



As a fair and accountable organisation, we take accessibility seriously.

Media



Find out about our major announcements and access media releases.

Contact us



How to contact us - phone numbers, enquiry form, online complaint form, location.