QUEENSLAND OMBUDSMAN

50 YEARS 1974–2024

Web: www.ombudsman.qld.gov.au
Call: (07) 3005 7000
Speak & Listen: 1300 555 727
Interpreter: 131 450

Corporate documents

Prevention and management of fraud and corruption

We are committed to preventing fraud or corruption against or within the Office.

Strategic plan 2023-27

Find out about our strategic direction for the next five years.

Annual report

Find out how we performed against our strategic plan objectives.

Managing unreasonable complainant behaviour

We manage unreasonable behaviour in a fair and balanced way that delivers an appropriate service and maintains the safety of Ombudsman officers.

Service delivery charter

We are committed to a high standard of customer service.

Code of conduct

Our code of conduct provides guidance on what is

Last updated: 12 December 2023