

What we do

Investigating complaints and improving public administration in Queensland.



Role of the Ombudsman



Learn about our role, our legislation and the current Ombudsman.

Investigations



The Ombudsman's powers allow us to investigate and make a difference to public administration in Queensland.

Training and other services



We offer public sector training and advice on complaints handling and decision-making.

Public interest disclosures



We are the oversight agency for the Public Interest Disclosure Act 2010 (PID Act).