



QUEENSLAND  
OMBUDSMAN

Web: [www.ombudsman.qld.gov.au](http://www.ombudsman.qld.gov.au)

Call: (07) 3005 7000

Speak & Listen: 1300 555 727

Interpreter: 131 450

# Practical ethics for state government

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Equip yourself with the skills to identify and manage conflicts of interest and be able to promote ethical behaviour in daily interactions. This **half-day course** is designed to help officers assess and respond to ethical dilemmas and understand core government values.

This interactive course challenges participants with ethical questions in various scenarios. You will work through individual and group activities relating to conflicts of interest, appropriate use of your position and recordkeeping. You will learn how to make ethical decisions that take key public sector values into account such as integrity, impartiality, accountability and transparency.

At the end of the course, you will be able to:

- identify ethical dilemmas
- consider conflicts of interest and other factors before making a

decision

- promote an organisational culture that values high ethical standards.

## Who can attend?

Staff from Queensland government agencies can attend our practical and interactive training.

## Open sessions

Webinar open sessions are a great opportunity for any officer in Queensland to access interactive training. Joining an open session is subject to availability.

**Half-day cost:** \$346.50 (Includes GST) per person\*.

Upcoming open sessions

## Group sessions

If you have 10 or more staff who would like to attend training, group sessions are a cost-effective option. Trainers may be able to tailor the training to meet your needs if adequate notice is provided. Consultation is required to discuss the tailoring prior to confirming the booking. This is a cost-effective way to train staff and provides the opportunity to work with experienced Ombudsman officers in an informal setting. Additional costs may apply if extensive tailoring is required.

**Half-day cost:** \$3,465 includes GST (per group, maximum of 25 in group).\*

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The delivery mode is subject to approval and may change. We deliver

training via webinar. When training is delivered face-to-face, catering and venue are to be arranged by the booking agency.

To find out more information or make a booking, [email](#) or phone (07) 3035 4120.

\* This pricing applies to new bookings to be held after 1 July 2022.