



QUEENSLAND  
**OMBUDSMAN**  
*Standing for fairness*

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Perspective newsletters are published quarterly and are essential reading for anyone interested in complaints management and good decision-making.

- Perspectives is aimed at public sector officers and includes findings from recent investigations.
- Community Perspective directs information to community and advocacy groups.
- Training course updates keep you informed of when our next training courses are being delivered.

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### Other news sources

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- Perspectives
- Training newsletters - Brisbane SEQ
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