

Perspectives

Perspectives covers news, trends and advice relevant to key decision-makers in local councils and state government. It explains our role in helping officers improve administrative practices. It covers news about our projects and activities, and provides case studies from investigations the Office has conducted.

We also publish [Casebooks](#) providing a sample of outcomes that we achieved for Queenslanders through our investigations. Outcomes address individual complainant's concerns as well as broader improvements to agency practices. Casebooks provide advice on making and communicating good decisions, conducting genuine reviews of decisions, keeping records, and improving policy and procedures.

2021

- [September 2021](#)
- [May 2021](#)
- [February 2021](#)

2020

- [November 2020](#)
- [August 2020](#)
- [May 2020](#)
- [February 2020](#)

2019

- [November 2019](#)
- [August 2019](#)
- [May 2019](#)
- [March 2019](#)

2018

- [November 2018](#)

Prior to November 2018 there were separate Perspective issues, as shown in the archived links below.

Legal Perspective

- [December 2017](#)
- [July 2017](#)
- [December 2016](#)
- [June 2016](#)

Local Perspective

- December 2017
- July 2017
- December 2016
- June 2016

State Perspective

- December 2017
 - July 2017
 - December 2016
 - June 2016
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