

Community Perspective

Community Perspective is tailored for community and advocacy groups and officers in community services. It covers news about our projects, advice and recent complaints.

We also publish [Casebooks](#) providing a sample of outcomes that we achieved for Queenslanders through our investigations. Outcomes address individual complainant's concerns as well as broader improvements to agency practices. Casebooks provide advice on making and communicating good decisions, conducting genuine reviews of decisions, keeping records, and improving policy and procedures.

2022

- [July 2022](#)
- [May 2022](#)

2021

- [December 2021](#)

- [October 2021](#)
- [June 2021](#)
- [March 2021](#)

2020

- [December 2020](#)
- [October 2020](#)
- [June 2020](#)
- [March 2020](#)

2019

- [December 2019](#)
- [September 2019](#)
- [June 2019](#)
- [April 2019](#)

Prior to 2019

- [November 2018](#)
- [December 2017](#)
- [July 2017](#)
- [December 2016](#)
- [June 2016](#)

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