



QUEENSLAND
OMBUDSMAN
Standing for fairness

Web: www.ombudsman.qld.gov.au

Call: (07) 3005 7000

Toll free: 1800 068 908

Speak & Listen: 1300 555 727

Interpreter: 131 450

Community Perspective

Community Perspective is tailored for community and advocacy groups and officers in community services. It covers news about our projects, advice and recent complaints.

We also publish [Ombudsman Advisories](#), an e-bulletin that communicates the lessons learnt from recent investigations and provides insight into systemic issues. Advisories provide advice on making and communicating good decisions, complaint management, and improving policy and procedures.

2020

- [December 2020](#)
- [October 2020](#)
- [June 2020](#)
- [March 2020](#)

2019

- December 2019
- September 2019
- June 2019
- April 2019

Prior to 2019

- November 2018
 - December 2017
 - July 2017
 - December 2016
 - June 2016
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