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# Tips and Traps for Regulators (Second edition) (2009)

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This report offered guidance for public sector agencies with regulatory responsibilities. The report explained the principles of good regulatory practice from a public sector perspective and illustrated those principles through case studies drawn from investigations conducted by the Ombudsman. The report was released in October 2009.

## Report

- [Tips and Traps for Regulators \(Second edition\) \(PDF 2.3MB\)](#)