

# Face-to-face training on hold

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04 Sep 2020

Training

Given the recent positive COVID-19 cases in Brisbane and the range of precautionary measures in place in Brisbane and beyond as of 31 August 2020, the Ombudsman has decided to put the Office's face-to-face training on hold.

We will continue to monitor the COVID-19 situation and will carefully consider public health and workplace health and safety before resuming face-to-face training services.

We are not accepting any new bookings at present. If you have already booked training sessions, we will contact you directly about the changed arrangements.

While we are not providing face-to-face training sessions, the Office will continue to provide information and resources to help improve public administration and management of Public Interest Disclosures. This includes guidance information, reports and case studies. The course booklets from the *Good Decisions* and *Complaints Management* training programs are also [available to download](#).

If you have queries about training, you can contact our training team via email at [training@ombudsman.qld.gov.au](mailto:training@ombudsman.qld.gov.au)