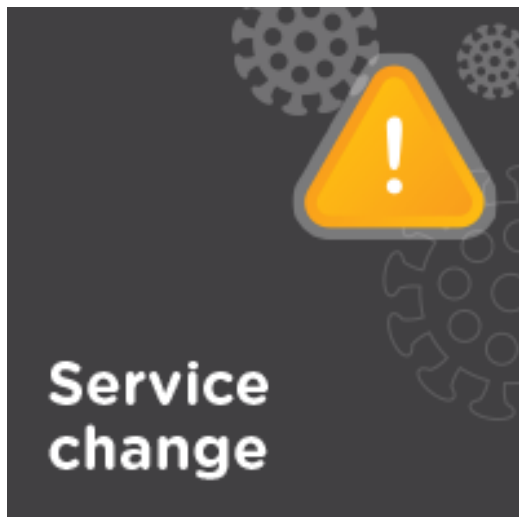


COVID-safe services



03 Aug 2021

News

During this lockdown period, we will continue to deliver services in ways that support public health and workplace health and safety.

Complaints

- To make a complaint, it is best to use the online complaint form or phone us. Complaints received via mail will experience delays due to the southeast Queensland lockdown.
- Phone services are available during usual hours on business days.
- We are not offering a counter service for 'walk-in' complaints at this time.

Complaints already received will be managed according to the usual processes.

Services for public sector officers

We are continuing to provide advisory services and training courses using online tools. If you have queries about training, contact our training team via email at training@ombudsman.qld.gov.au.