



**QUEENSLAND
OMBUDSMAN**

Standing for fairness

Web: www.ombudsman.qld.gov.au

Call: (07) 3005 7000

Toll free: 1800 068 908

Speak & Listen: 1300 555 727

Interpreter: 131 450

How to complain

Handling complaints about Queensland state government departments and agencies (including state schools and TAFE), local councils, and public universities.



What we can investigate and information about other organisations that may be able to help.

The complaints process



How to complain and what to expect from us.

Make a complaint



Make your complaint about a Queensland state government department or agency, local council or public university via our online form.

Human rights complaints



Information about how and where to make a human rights complaints.

Unhappy with us



Would you like us to review our decision? Do you have a complaint about our conduct?

