



**QUEENSLAND
OMBUDSMAN**
Standing for fairness

Web: www.ombudsman.qld.gov.au

Call: (07) 3005 7000

Toll free: 1800 068 908

Speak & Listen: 1300 555 727

Interpreter: 131 450

What we can help with

What we can investigate

Find out what we can investigate and how we handle complaints.

Other complaint-handling organisations

If we cannot investigate your complaint, there are other organisations that may be able to help.