



**QUEENSLAND
OMBUDSMAN**
Standing for fairness

Web: www.ombudsman.qld.gov.au
Call: (07) 3005 7000
Toll free: 1800 068 908
Speak & Listen: 1300 555 727
Interpreter: 131 450

You have a real estate, rental property or body corporate complaint...

We **cannot** help you with your complaint but there is another organisation that may be able to help you.

Complaint about...	Go to...
Body corporate of a multi-unit dwelling (example, a block of units)	<u>Commissioner for Body Corporate and Community Management</u>

Complaint about...	Go to...
Real estate agent or agency	<u>Office of Fair Trading</u>
Private tenancy issue (including rental bonds)	<u>Residential Tenancies Authority</u> <u>Statewide Tenants Advice and Referral Service</u>