



QUEENSLAND  
OMBUDSMAN

Web: [www.ombudsman.qld.gov.au](http://www.ombudsman.qld.gov.au)

Call: (07) 3005 7000

Speak & Listen: 1300 555 727

Interpreter: 131 450

# You have an electricity or gas complaint...

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We **cannot** help you with your complaint but there is another organisation that may be able to help you.

**Complaint  
about...**

**Go to...**

Electricity provider including  
Energex and Ergon Energy

[Energy and Water  
Ombudsman  
Queensland](#)

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Bottled gas (LPG)

[Office of Fair Trading](#)

## Complaint about...

## Go to...

Reticulated gas (delivered by pipe)

[Energy and Water Ombudsman Queensland](#)