



QUEENSLAND
OMBUDSMAN

Web: www.ombudsman.qld.gov.au

Call: (07) 3005 7000

Speak & Listen: 1300 555 727

Interpreter: 131 450

You have an electricity or gas complaint...

We **cannot** help you with your complaint but there is another organisation that may be able to help you.

**Complaint
about...**

Go to...

Electricity provider including
Energex and Ergon Energy

[Energy and Water
Ombudsman
Queensland](#)

Bottled gas (LPG)

[Office of Fair Trading](#)

Complaint about...

Go to...

Reticulated gas (delivered by pipe)

[Energy and Water Ombudsman Queensland](#)