



QUEENSLAND
OMBUDSMAN
Standing for fairness

Web: www.ombudsman.qld.gov.au

Call: (07) 3005 7000

Toll free: 1800 068 908

Speak & Listen: 1300 555 727

Interpreter: 131 450

You have a complaint about a consumer matter...

We **cannot** help you with your complaint but there is another organisation that may be able to help you.

**Complaint
about...**

Go to...

Product or service bought or
rented from a business

[Office of Fair Trading](#)

Unsafe consumer product

[Office of Fair Trading](#)

Complaint about...	Go to...
Scams	<u>Australian Competition and Consumer Commission (ACCC)</u>
Private individual or neighbourhood dispute (including dividing fences and trees)	<u>Dispute Resolution Branch (Department of Justice and Attorney-General)</u>
Builder, licensed tradesperson or building certifier	<u>Queensland Building and Construction Commission</u>
Solicitor, barrister or legal firm	<u>Legal Services Commission</u>
Advertising on commercial television, radio and pay TV	<u>Advertising Standards Bureau</u>
Content on radio or television station	<u>Australian Communications and Media Authority</u>
Ridesharing	<u>Uber</u> <u>Ola</u>