



QUEENSLAND
OMBUDSMAN

Web: www.ombudsman.qld.gov.au

Call: (07) 3005 7000

Speak & Listen: 1300 555 727

Interpreter: 131 450

About us

Ensuring fair and
accountable public
administration in
Queensland.



Read about the history of the Office, its structure, vision, values and objectives.

Corporate documents



Annual report, strategic plan, diversity plan, client service charter and more.

Information classification



Information leaving this office is assigned a label relating to its level of security classification.

Employment



We offer a range of roles from investigations to training and corporate services.

Right to information



How to access information held by the Office.

Privacy



We take privacy seriously. Find out how.

Social media terms of use



The following terms of use apply to the social media

platforms in use by the Queensland Ombudsman.

Disclaimer



The material available on or through this website are distributed by our Office as information only.

Accessibility



As a fair and accountable organisation, we take accessibility seriously.

Media



Find out about our major announcements and access media releases.

Contact us



Online complaint form, phone us, contact us, send us an enquiry, complain to us, find out where we are located ...