



QUEENSLAND
OMBUDSMAN

Web: www.ombudsman.qld.gov.au

Call: (07) 3005 7000

Speak & Listen: 1300 555 727

Interpreter: 131 450

Corporate documents

Prevention and management of fraud and corruption

We are committed to preventing fraud or corruption against or within the Office.

Strategic plan 2021-25

Find out about our strategic direction for the next five years.

Annual report

Find out how we performed against our strategic plan objectives.

Managing unreasonable complainant behaviour

We manage unreasonable behaviour in a fair and balanced way that delivers an appropriate service and maintains the safety of Ombudsman officers.

Service delivery charter

We are committed to a high standard of customer service.