



QUEENSLAND  
OMBUDSMAN

Web: [www.ombudsman.qld.gov.au](http://www.ombudsman.qld.gov.au)

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## Strategic review

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Under the [Ombudsman Act 2001](#), a strategic review of the Office must be conducted at least every seven years. The Governor-in-Council appoints the reviewer and decides the terms of reference.

At the end of the review process, the reviewer provides a draft report to the Ombudsman and the Minister. The Ombudsman then has 21 days to respond to the report.

The report is then finalised and presented to the Ombudsman and the Minister. The Minister must table the report in parliament within 3 sitting days after receiving it. The Ombudsman is responsible for implementing the recommendations. The Ombudsman presents status reports to the Legal Affairs and Safety Committee at least once a year and provides a summary in the annual report until all recommendations are implemented.

# 2018 Strategic Review Report

The Queensland Ombudsman Strategic Review Report was tabled in parliament on 15 February 2018.

- [2018 Strategic Review Report \(PDF 2.9MB\)](#)
- [Parliamentary committee's inquiry into the Strategic Review of the Office of the Queensland Ombudsman 2018 - Report No. 25, 56th Parliament \(PDF 854.5KB\)](#)

# 2012 Strategic Review Report

The Queensland Ombudsman Strategic Review Report was tabled in parliament on 17 May 2012.

- [2012 Strategic Review Report \(PDF 2.9MB\)](#)
- [2012 Parliamentary Committee's Report on the Strategic Review of the Office of the Queensland Ombudsman \(PDF 590.5KB\)](#)

# 2006 Strategic Review Report

The Queensland Ombudsman Strategic Review Report was tabled in parliament on 11 May 2006.

- [Part 1: Strategic Review Report \(PDF 406.1KB\)](#)
- [Part 2: Strategic Review Report Attachments A-D \(PDF 1.5MB\)](#)
- [Part 3: Strategic Review Report Attachments E-G \(PDF 1.7MB\)](#)