

Contact us

Make a complaint



Make your complaint about a Queensland state government department or agency, local council or public university via our online form.

Enquiries and feedback



Do you have an enquiry or feedback about one of our services, or are you unhappy with us?

Due to COVID-19, accepting complaints face-to-face has been temporarily suspended.

We continue to accept complaints made via the website, by phone and in writing.

The Office is closed on all public holidays.



Telephone hours:

3005 7000

1800 068 908 (Toll free outside Brisbane only)

Phone hours are between 9.00am-4.00pm on business days.

Please note calls from a mobile may attract higher charges. We can call you back if you let us know you are calling from a mobile. If you need a translator, call 131 450. If you are deaf or have a hearing or speech impairment, you can use the [National Relay Service](#). Give the National Relay Service our telephone number and they will call us.



Address:

GPO Box 3314, Brisbane, QLD 4001



Accessibility:

Wheelchair accessible by lift.



Fax:

(07) 3005 7067



ABN:

25 765 757 900

All personal information you provide to us is handled in accordance the *Information Privacy Act 2009*. To find out more, see our [privacy plan](#).