

## Contact us

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### Make a complaint



Make your complaint about a Queensland state government department or agency, local council or public university via our online form.

### Enquiries and feedback



Do you have an enquiry or feedback about one of our services, or are you unhappy with us?

Standard office hours are 8.30am to 5.00pm (AEST), Monday to Friday.

The Office is closed on all public holidays and during the period between Christmas Day and New Year's Day.



### Telephone:

3005 7000

1800 068 908 (Toll free outside Brisbane only)

Please note calls from a mobile may attract higher charges. We can call you back if you let us know you are calling from a mobile. If you need a translator, call 131 450. If you are deaf or have a hearing or speech impairment, you can use the [National Relay Service](#). Give the National Relay Service our telephone number and they will call us.



### Address:

Level 18, 53 Albert Street, Brisbane, QLD 4000  
GPO Box 3314, Brisbane, QLD 4001

Complaints can be made in-person during office hours, but we recommend you call to make an appointment. Please be aware that there is a [Closed Circuit Television Security System](#) in operation at 53 Albert Street.



## **Accessibility:**

Level 18, 53 Albert Street is wheelchair accessible by lift.



## **Fax:**

(07) 3005 7067



## **ABN:**

25 765 757 900

All personal information you provide to us is handled in accordance the [Information Privacy Act 2009](#). To find

out more, see our [privacy plan](#).