

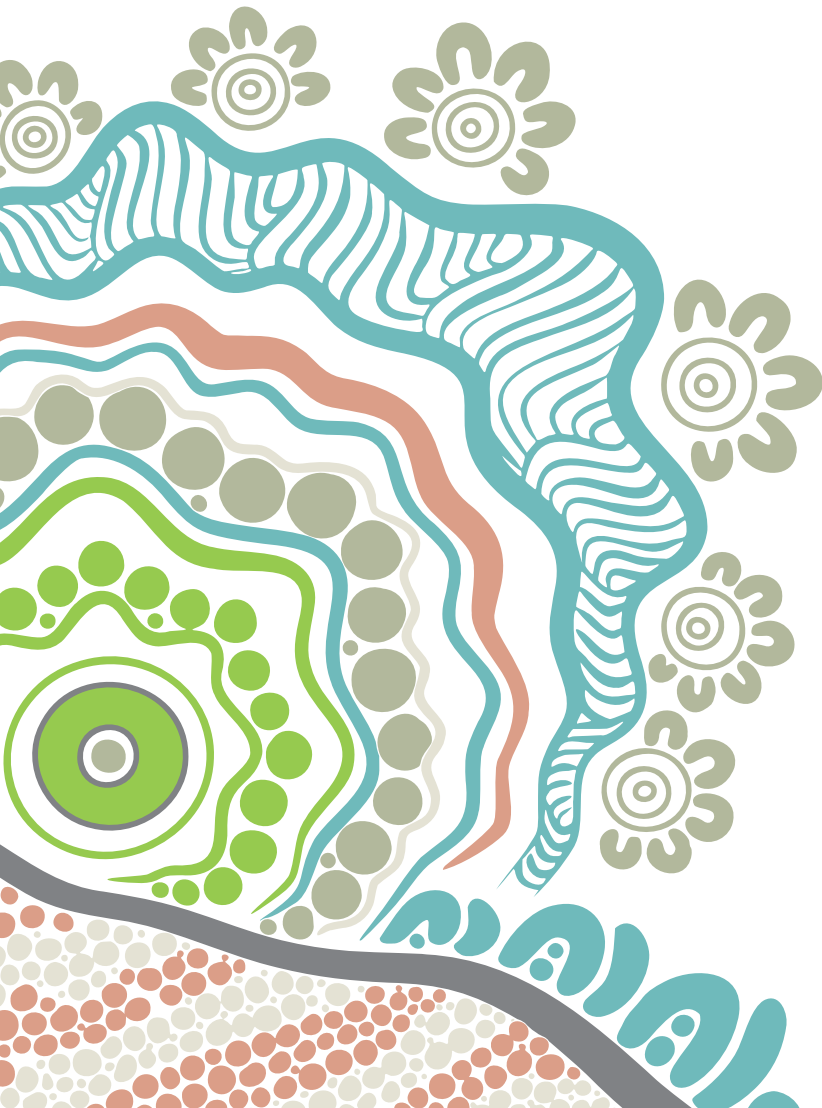
EASY READ



Youth detention centres

# Inspector of Detention Services

## What we do



Inspector of  
Detention Services

## Who we are

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We are a team of people who **inspect** detention services in Queensland.



**Inspect** means we look at what is happening at the youth detention centre.



We want to make youth detention centres better.



We are **independent** inspectors.

**Independent** means we do not work for the youth detention centre.

Youth detention centres can't tell us what to do.

## Why we inspect youth detention centres

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We inspect youth detention centres to find out if they are doing the right thing.



We want youth detention centres to be **humane** places.

**Humane** means people are treated the right way.



We want to know you feel safe.

## What happens when we visit

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We check if the youth detention centre follows our **standards**.

**Standards** are the things we think the youth detention centre should do.



We talk to people and take photographs.

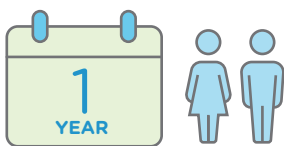


We check if the youth detention centre staff follow the rules.



We will ask you:

- what happened when you arrived
- if you feel safe
- if you know your rights
- if you are treated with respect
- if you get health care
- if you are locked in your room during the day
- if you have good food
- if you go to school
- if you know why you are in a youth detention centre.



We inspect every youth detention centre every year.

We can inspect any youth detention centre when we want to.

## You can talk to us

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You can talk to us about the youth detention centre.

You can tell us about things that are not right.



Anything you tell us about the youth detention centre is private and confidential.

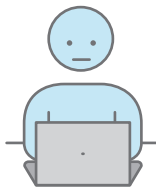
We will not talk to the youth detention centre staff about what you say.



With your help, we can find ways to make the youth detention centre better.

## We will write a report

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We will write a report about the youth detention centre after we inspect it.

We will say what we think should change.



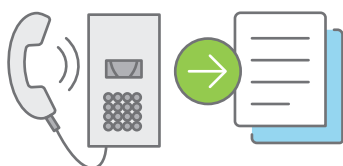
Our report might suggest ways to make the youth detention centre better.

We can't force the youth detention centre to make these changes.



We will give our report to Youth Justice and the Queensland Parliament.

They will use our report to decide whether to change things in the centre.



We will put the report on our website.

You can ask for a copy of the report.

## How to contact us

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We are a special team of the Queensland Ombudsman.



### Phone

07 3005 7000



### Mail

GPO Box 3314  
Brisbane  
Queensland 4001



### Interpreter

131 450



### Speak & Listen

1300 555 727



### Website

[www.ombudsman.qld.gov.au](http://www.ombudsman.qld.gov.au)



### Email

[ombudsman@ombudsman.qld.gov.au](mailto:ombudsman@ombudsman.qld.gov.au)

We acknowledge the Traditional Owners of the land throughout Queensland and their continuing connection to land, culture and community. We pay our respects to Elders past, present and emerging.

This Easy Read document is a cut down version of our services. It does not tell everything that we do. It is a way to help more people find out about what we do. Our website tells you more.

