



Web: www.ombudsman.qld.gov.au

Call: (07) 3005 7000

Speak & Listen: 1300 555 727

Interpreter: 131 450

## My complaint is about:

- a Queensland government organisation (including state schools and TAFE)
- a Queensland local council
- a Queensland public university
- a consumer matter (i.e. something you bought or rented from a business)
- banking, finance, insurance or superannuation
- telephone or internet (e.g. NBN)
- a Commonwealth government department (e.g. Centrelink, Child Support Agency, ATO)
- a private education or training provider
- a private employer, apprenticeships or traineeships

- tolling
- electricity or gas
- real estate, rental property or body corporate
- private health care, private hospital, aged care or health insurance
- something else?