

Improvements

We work with the public sector to improve decision-making and administrative practices. This includes helping agencies to improve their practices, [improving detention services](#) and [overseeing the system of public interest disclosures](#).

Resources

We offer information about making [good decisions](#), managing [unreasonable complainant conduct](#) and managing [complaints](#). Our range of practical [guides and checklists](#) can help you make good administrative decisions.

We have information about making and managing [Public](#)

[Interest Disclosures.](#)

Our newsletters help keep you up-to-date. The [Perspectives](#) newsletter covers news that is relevant to public sector officers. [Inspector's News](#) provides updates about our work in inspecting of places of detention.

We also publish [Casebooks](#), providing a sample of outcomes that have been achieved for Queenslanders through our investigations.

Training

We offer practical and interactive [training](#) for public sector officers on making [good decisions](#) and managing [unreasonable complainant conduct](#).

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