



Web: www.ombudsman.qld.gov.au

Call: (07) 3005 7000

Speak & Listen: 1300 555 727

Interpreter: 131 450

Common complaints

Child safety

State schools

How to make a complaint about child safety services or report harm of a child.

Do you have a complaint about a Queensland State school? Find out who can help resolve your issue.

Toll roads

Where to direct your complaint about toll matters,

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Infringement notices (including Camera Detected Offence Notices)

Learn more about where to direct your complaint about an infringement notice you received.

Exclusions from university or TAFE

Learn more about disputing a decision to exclude you from your university of TAFE.

Local council rates and charges

Information about where to direct your complaint about local council rates and charges.

Water charges

How to make a complaint about water consumption charges or an inaccurate meter reading.

Council liability for injury or damage to property

Find out what your options are if you've experienced injury or damage to property.

Police misconduct, operational and administrative actions

Information about where to direct your complaint about the Queensland Police Service.