



Web: www.ombudsman.qld.gov.au

Call: (07) 3005 7000

Speak & Listen: 1300 555 727

Interpreter: 131 450

Prevention and management of fraud and corruption

The Office of the Queensland Ombudsman is committed to high standards of professional and ethical conduct. The Office has zero tolerance for, and is committed to preventing, fraud and corruption in the workplace.

All employees, and those we engage with, have a responsibility to conduct business activities within legislative and organisational standards. Fraud and corrupt conduct are contrary to law and the Ombudsman's values and code of conduct.

The Prevention and management of fraud and corruption -

Control plan for external stakeholders (PDF210.3KB) supports a proactive culture of integrity to reduce the potential for fraud and corruption to occur within or against the Office.

The control plan sets out processes to support the prevention, detection and response to suspected fraud and corruption. It ensures that external parties understand their responsibilities and the mechanisms in place to report and manage any suspected instances of fraud and corruption.

To make a report about suspected fraud or corruption about the operations of this Office, please contact the Fraud and Corruption Prevention Officer (the Executive Director, Corporate Strategy):

Mail GPO Box 3314, Brisbane QLD 4001

Phone 3005 7000 and ask to speak to the Executive Director,

Corporate Strategy

Email ombudsman@ombudsman.qld.gov.au

To make a complaint about the Ombudsman or Inspector of Detention Services, you should refer to the policy: <u>Complaints about</u> the Ombudsman and Inspector of Detention Services: section 48A of the *Crime and Corruption Act 2001* (PDF 179.7KB).

Last updated: 12 December 2023