



QUEENSLAND  
OMBUDSMAN  
*Standing for fairness*

Got a problem with  
a state government  
agency, local council  
or public university?

**It's OK to complain.**





I don't know  
who to talk to.

I didn't get  
a fair go.

The Queensland Ombudsman  
investigates complaints about  
Queensland government agencies,  
local councils, public universities  
and TAFE.

If you haven't been able to sort out  
the problem with the agency you are  
complaining about, contact us.

Our service is free and confidential.

We don't take sides. We're here to make  
sure all Queenslanders get a fair go.

## Contact us



[www.ombudsman.qld.gov.au](http://www.ombudsman.qld.gov.au)



Freecall: 1800 068 908



Interpreter: 131 450



Speak & Listen: 1300 555 727



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