

State schools

If you have a complaint about a state school, try and resolve the issue using the [Department of Education Queensland complaints process](#) before contacting us.

What we can do

If you haven't been able to resolve your complaint with the Department of Education Queensland, you can [make your complaint to us](#).

We can also take complaints about Grammar schools as defined under the *Grammar Schools Act 2016*. Before this Office will investigate complaints about those schools, you

should first complain to the school and board and seek a response.

What we can't do

We do not have the power to investigate complaints about private schools other than Grammar schools. Complaints about non-state schools should be made to the principal of the school and/or the school's governing body.

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