

Model Public Interest Disclosure Management Process Guide

The Office of the Queensland Ombudsman, as the oversight agency under the *Public Interest Disclosure Act 2010* (the PID Act), has developed this PID Management Process Guide as a tool to help agencies comply with the requirements of the PID Act and the Public Interest Disclosure standards.

This guide provides a general outline of the steps that are ordinarily taken when an agency receives a PID. This guide is not intended to be prescriptive, but rather capture the key steps which should be undertaken in order to ensure compliance with the PID Act and Public Interest Disclosure standards. More detail on each step is contained in Public Interest Disclosure Standard No. 2/2019.

The Public Interest Disclosure Team at the Office of the Queensland Ombudsman provides guidance to agencies around the interpretation and application of the PID Act. You are welcome to contact the PID Team by email through PIDAdmin@ombudsman.qld.gov.au.

